TORBAY COUNCIL

Cabinet Response to the recommendations of the Adult Social Care and Health Overview and Scrutiny Sub Board Homelessness Spotlight Review

No.	Recommendation:	Cabinet Response:
1.	the Director of Corporate Services and Director of Adults and Communities Services be requested to further publicise the Landlord Tenancy Matching Scheme and its benefits to unlock additional housing capacity within the private rented sector;	This is on Torbay Council's website. We will engage with the communications team to publicise.
2.	the Director of Corporate Services and Director of Adults and Communities Services be requested to publicise the work of the Leonard Stocks Hostel highlighting its positive support and outcomes for those individuals with housing support needs;	Video has been made, we will share any further positive comms via One Torbay. There is also a programme of engagement with local businesses, which links in with the Castle Circus programme of work.
3.	the Director of Adults and Community Services be requested to undertake service user engagement to understand what type of facilities those in need of housing support require;	In hand. This work is ongoing and will be embedded in the Homelessness and Rough Sleeping Strategy. Service User engagement is also built into the Multiple and Complex Needs Alliance network, focussing on Homelessness, DASV and Drug and Alcohol services.
4.	the Director of Adults and Community Services be requested to explore whether security support and staffing levels at Leonard Stocks Hostel are currently sufficient and provide a written update on this to the Adult Social Care and Health Overview and Scrutiny Sub-Board;	In hand, Security being arranged, and funding identified for 23/24.

5.	the Director of Adults and Community Services be recommended that the temporary accommodation model provided at Morgan Avenue be recognised as an example of best practice for future Houses in Multiple Occupation (HMO);	Noted.
6.	the Director of Adults and Community Services be requested to explore additional support contracts to assist those with mental health and housing support needs;	This is being scoped with the ASC Commissioning Team.
7.	the Director of Adults and Community Services be requested to review the location of the temporary accommodation offer within Torbay to ensure that it meets people's needs particularly in accessing relevant services;	Noted – PHI properties were purchased in areas with school and transportation access.
8.	the Director of Adults and Community Services be requested to write to the Police and Crime Commissioner to request further assistance and engagement in tackling anti-social behaviour in the vicinity of the Leonard Stocks Hostel;	Ongoing conversations with police have agreed that additional resources are needed.
9.	the Director of Adults and Community Services be requested to implement a focus group consisting of Council representation and external organisations with appropriate knowledge and expertise to share ideas and best practice on tackling homelessness and rough sleeping including provision of a web form on the Council's website for use in sharing ideas;	This will be picked up through the development of the Homelessness and Rough Sleeping Strategy, which will be co- produced.

10.	the Director of Corporate Services and Director of Adults and Community Services be requested to publicise benefits assistance available which could assist those threatened with homelessness;	This is built into the current model practice. We will review communications to ensure that this fully apparent.
11.	the Director of Adults and Community Services be requested to explore expansion of the breakfast club at the Leonard Stocks Hostel incorporating lunch and dinner every day of the week to promote a healthy lifestyle and encourage engagement with services;	Noted. This will be discussed with the Public Health Team.
12.	the Director of Adults and Community Services be requested to explore how the Council can work with the Voluntary Sector to signpost to those organisations and the Council in terms of available housing advice and assistance;	This is in place via the Community Helpline and wider organisations. This will be reviewed to ensure that strong communication links are in place.
13.	the Director of Pride of Place be requested to explore options to increase the number of social rented homes within Torbay;	This will be explored with the Housing Strategy and its associated action plan.
14.	the Director of Adults and Community Services and the Director of Pride in Place be requested to explore as part of the town centre regeneration whether the former Boots pharmacy could be used as a community hub and police liaison centre;	This will be discussed via programmes to develop and regenerate Torquay town centre.
15.	the draft Homelessness and Rough Sleeper Strategy be brought to Adult Social Care and Health Overview and Scrutiny Sub-Board for consultation prior to adoption.	Noted.